

# Memorandum



CITY OF DALLAS

DATE March 6, 2024

TO Honorable Mayor and Members of City Council

SUBJECT **Affordable Connectivity Program Wind-Down Update**

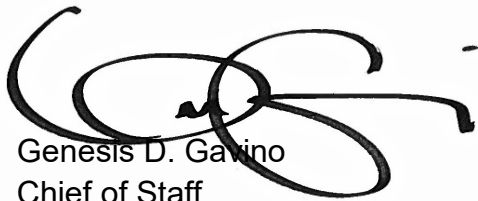
This memorandum serves as an update related to the Affordable Connectivity Program (ACP) wind-down as previously briefed to the Workforce, Education, and Equity Committee on [February 12, 2024](#) and by memorandum on [March 5, 2024](#). The Federal Communications Commission (FCC) has issued a [Public Notice](#) announcing that April 2024 will be the last fully funded month for the ACP benefit.

Staff and Dallas Innovation Alliance, the contacted service provider for the Digital Navigators Program, are working with other organizations across the city to ensure that current ACP participants are aware of the end of the ACP and understand the impact to their monthly subscription bill. In addition, Digital Navigators will work directly with individuals to assist them in exploring low-cost subscription options.

Staff is providing a summary of existing low-cost plans currently available through the two main internet service providers in Dallas: Access from AT&T and Spectrum Internet Assist. The table provided in Exhibit 1 is a high-level overview of each plan's offerings and for reference, the ACP's eligibility criteria is listed.

The FAQs in Exhibit 2 were developed in collaboration with community stakeholders following a recent roundtable hosted by the City and FCC representatives. The FAQs will be made available in various languages, distributed to community organizations, and made available in City facilities.

Should you have any questions, please do not hesitate to contact me.



Genesis D. Gavino  
Chief of Staff

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager  
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Directors and Assistant Directors

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## EXHIBIT 1

	<b>Access from AT&amp;T</b>	<b>Spectrum Internet Assist</b>
Link	<a href="https://www.att.com/internet/access/">https://www.att.com/internet/access/</a>	<a href="https://www.spectrum.com/internet/spectrum-internet-assist">https://www.spectrum.com/internet/spectrum-internet-assist</a>
Cost per month	\$30.00	\$19.99
Eligibility	1. Supplemental Nutrition Assistance Program (SNAP) 2. Supplemental Security Income (SSI) for California residents only 3. Income (temporary)* 4. National School Lunch program <i>*Based on 200% of Federal Poverty Level</i>	1. National School Lunch Program (NSLP) 2. Community Eligibility Provision (CEP) of the NSLP 3. Supplemental Security Income (for applicants age 65+ only)

**Affordable Connectivity Eligibility Guidelines (meet at least one criteria below)**

- Has an income that is at or below 200% of the federal poverty guidelines;
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in Tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020, 2020-2021, or 2021-2022 school year;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating provider's existing low-income program.