

Memorandum



CITY OF DALLAS

DATE September 25, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – September 24, 2020**

[Encampment Resolution Schedule September 21-25, 2020](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of September 21-25th.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of Office of Homeless Solutions.

New Updates

[Sustainable Development and Construction to Host Community Meetings on Accessory Dwelling Units](#)

The Sustainable Development and Construction Department will host two virtual community meetings on [October 6, 2020](#) from 6PM to 7:30PM and [October 7, 2020](#) from 12PM to 1:30PM via WebEx to discuss Accessory Dwelling Units (ADUs). The discussion will include what ADUs are, how and where you can currently build one, and feedback on what people think about them being allowed to be built in neighborhoods. The City Plan Commission, through its Zoning Ordinance Advisory Committee, is reviewing allowing accessory dwelling units in all neighborhoods throughout the city. ADUs are quite often known as granny flats, garage apartments, back houses, or mother-in-law quarters, and are located on the same lot as the main house. A flyer for the meeting is attached. Please share the flyer with your neighborhood contacts. For more information, please contact Kris Sweckard, Director of Sustainable Development and Construction.

[New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities.

More information can be found on the City's [electronic bid portal](#):

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Opportunity No.	Opportunity Name
CIZ1946	Beltwood Pump Station Replacement, by Dallas Water Utilities
BQ20-00011819	Animal Bedding Wood Shavings
BQ20-00014463	Court Reporting, Deposition, and Transcription Services
BYZ20-00014572	Department Workflow Evaluation and Staffing Study
BQ20-00014370	Emergency Road Flares
BL20-00013656	High Capacity Alternative Daily Cover Spray Application Unit
BKZ20-00014360	Workers Compensation Certified Network

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Stay on Guard, Dallas](#)

Dallas is launching its Stay on Guard campaign against COVID-19 Wednesday, September 30 with a virtual premiere media event at 12 noon across City government access and social media channels. Testimonials are still being accepted and participation by all Council Members in English or Spanish is encouraged. Email stayonguard@dallascityhall.com for talking points or assistance if you would like to record a testimonial.

[Comp-U-Dopt Laptop Lottery](#)

The Office of Community Care is partnering with Comp-U-Dopt and TXU to provide 250 free laptops to Dallas families with at least 1 elementary, middle or high school student that do not already have a computer in the home. Interested residents can visit www.compudopt.org/dallas to register to participate in the laptop lottery. Recipients will be selected from the registered clients using a lottery process. Those selected to receive computers will be contacted with directions on how to obtain the computer once registration is closed and recipients have been selected. Registration does not guarantee receipt of a computer. For more information, contact Office of Community Care Director, Jessica Galleshaw.

[Dallas Love Field Earns Two More Awards](#)

The awards continued rolling in this week for Dallas Love Field as it earned first place for large airports in the J.D. Power and Associates North American Airport Satisfaction Study

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and also was inducted into Airports Council International World Director General's Roll of Excellence.

For the second-straight year, DAL took the top spot in the J.D. Power and Associates North American Airport Satisfaction Study. Love Field scored 844 out of a possible 1000 points in a methodology that examines six aspects of the airport customer experience. In five of those six categories, Love Field was ranked first among large airports. The airport improved its score by 18 points from a year ago.

By winning the Airport Service Quality Award for the second year in a row and earning five ASQ honors over a 10-year period, DAL was inducted into the ACI World Director General's Roll of Excellence. Love Field is one of just 55 airports worldwide to earn the distinction since the Roll of Excellence's inception in 2011. DAL is one of only seven airports to receive induction this year. If you have any questions, please contact Director of Aviation Mark Duebner at mark.duebner@dallascityhall.com.

[Homeless Solutions Encampment Service Request Dashboard](#)

The Office of Homeless Solutions and the Geographic Information Systems (GIS) Division within the Information Technology Systems (ITS) Department have collaborated to create a live dashboard which shows the status of service requests related to Homeless Encampments. The dashboard pulls data each day from existing service requests including service request status, comments, location and length of time open. The dashboard can be filtered by Council District for tracking the progress of encampment resolution efforts. If you have any questions about the dashboard please contact Kevin Oden, Interim Director, Office of Homeless Solutions. Councilmembers, Staff and Residents can access the dashboard using the following link: <https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>

[City of Dallas ranks #4 in Texas and #54 in the nation in the 2020 New American Economy Cities Index:](#)

The New American Economy (NAE) Cities Index tracks where U.S. cities stand in their integration efforts to provide insight on how local communities can maximize the potential of their immigrant populations for the well-being of all residents. Cities that do well in the Index tend to have higher levels of equity and well-being for all their residents, regardless of where they were born. Areas where the City of Dallas has received positive scores and distinction include government leadership (5 out of 5 – a perfect score), community (4 out of 5), and legal support (4 out of 5). The City of Dallas was recognized for policy development in creating legal defense systems and for promoting naturalization. Areas where the City of Dallas needs to improve are socioeconomic livability (housing, healthcare, education) and civic participation. The Office of Welcoming Communities and Immigrant Affairs is using this important data tool to inform the City's resilience strategies that remove language barriers to housing opportunities, workforce training, and health resources, and is working closely with community partners to increase civic participation. More information about the City of Dallas' NAE Index scores can be found

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[here](#). If you have any questions, please reach out to Christina da Silva, Welcoming Communities and Immigrant Affairs Officer, at christina.dasilva@dallascityhall.com.

Community Police Oversight Board (CPOB) Update

On September 8, 2020 the CPOB held its monthly meeting. A large part of the meeting was dedicated to CPOB members hearing from ranking members of the Dallas Police Department regarding the After Action report produced by DPD in response to the protest that involved the incident on the Margaret Hunt Hill Bridge. Prior to the meeting, CPOB members sent questions to DPD in the hopes that DPD would come to the meeting with many answers researched and prepared which would maximize discussion time with the Board. CPOB members had a robust discussion and are figuring out next steps based on the answers from DPD to their questions. The CPOB will keep the Mayor and Members of City Council updated on follow-up. The CPOB also heard from the Community Empowerment Project (CDEP). This is an exciting data activism project in which citizens of Dallas participated in a series of workshops that teach data analysis skills to people impacted by policing how to tell their story with data and work to transform policing in their community. It was launched in February 2020 by The Leadership Conference Education Fund. The Community Data Empowerment Project also gives people the skills to have data-driven insight and understand what is happening with policing in their community. The CPOB Data and Technology Subcommittee and the Office of Community Police oversight are excited to work with CDEP to see how the finding from the various projects can be helpful in policy development for DPD. Finally, the CPOB sent a letter to the Mayor and City Council on September 17th regarding its recommendation “that the Dallas Police Department cease arrests for the possession of small quantities of marijuana and issues a class C citation”. This was a follow-up from their August monthly meeting. Please contact Tonya McClary, Director of the Office of Community Police Oversight, at tonya.mcclary@dallascityhall.com.

Look Ahead

City Council Briefings

October 7, 2020

- Community Transformation Roadmap
- 2021 City Calendar
- Community Police Oversight Board Mid-Year Report

October 21, 2020

- Convention Center Master Plan Update

November 4, 2020

- Infrastructure Management Plan

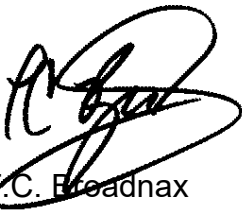
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Media Inquiries

As of September 21, 2020, the City has received media requests from various news outlets regarding the following topics:

- Nextdoor use
- City Hall evacuated
- COVID-19 testing contract
- Letter Thought to Contain Unknown Substance Sends HazMat to City Hall
- Alternatives to DFR Peak Demand Rescue Response Model Being Considered
- Continued Police Involvement in Mental Health Responses Questioned
- Three Displaced After Resident Sets Fire to Townhome Complex
- Off-Duty DFR Member Dies in Traffic Accident
- DFR Members Deployed to South Texas to Assist in Tropical Storm Beta Aftermath
- DFR Reports 135 Total Members Having Tested Positive for COVID-19

Please see the attached document compiling information provided to the media outlets for September 15, 2020 – September 21, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule September 21-25, 2020

LOCATION	DIVISION
Monday, September 21st	
7401 Samuell Blvd	South
I-30 @ St Francis	South
I-30 @ Hunnicutt	South
2600 Hickory St	South
2600 Dawson St	South
1800 South Blvd	South
FRANKFORD AND GIBBONS	North
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Under Bridge)	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Wooded Area)	North
Tuesday, September 22nd	
1500 South Harwood	South
E R L Thornton & Munger	South
E R L Thornton & Peak	South
2500 Main	South
2500 Commerce	South
2600 Canton	South
2700 Taylor	South
675/ LYNDON B JOHNSON AND WALNUT HILL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
E NORTHWEST HIGHWAY AND SHILOH RD	North
635/ LYNDON B JOHNSON AND TI BOULEVARD	North
Wednesday, September 23rd	
5600 S Lamar St	South
2300 COOMBS Street	South
1500 South Harwood St	South
2300 S Cesar Chavez Blvd	South
2600 Hickory	South
2600 Dawson Avenue	South
2600 Louise Avenue	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
635/LYNDON B JOHNSON AT JOSEY LANE	North

635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
35/ N STEMMONS FREEWAY AT EMPIRE CENTRAL	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Thursday, September 24th	
Highway 67 & Polk	South
Highway 67 & Pentagon Parkway	South
E R L Thornton & Munger	South
2600 Canton	South
2700 Taylor	South
2326 HARCOURT STREET	North
Friday, September 25th	
45/CENTRAL AT PACIFIC AVENUE (Northbound)	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North



Join us for a conversation about **ACCESSORY DWELLING UNITS**



ADUs are quite often known as granny flats, garage apartments, back houses, or mother-in-law quarters, and are located on the same lot as the main house.

The CITY OF DALLAS' **SUSTAINABLE DEVELOPMENT AND CONSTRUCTION DEPARTMENT**

*Is hosting two virtual community meetings...
learn about accessory dwelling units - where you can build one –
let us know what you think about ADUs in all neighborhoods*

October 6, 2020 - 6:00 to 7:30 pm

Click on the link below to attend the meeting via videoconference

<https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=ebe845f32e51f498c1d377665f8d9b6d8>

Or via teleconference by calling (408) 418-9388

Event number (access code): 146 735 4522

October 7, 2020 – 12:00 to 1:30 pm

Click on the link below to attend the meeting via videoconference

<https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=edc2d05edf28049ad22298568156e76b0>

Or via teleconference by calling (408) 418-9388

Event number (access code): 146 540 3958



FOR MORE INFORMATION PLEASE VISIT
https://dallascityhall.com/departments/sustainabledevelopment/planning/Pages/Accessory_Dwelling_Units.aspx

Erica Greene @ 214.671.7930



Acompáñenos para una conversación sobre UNIDADES DE VIVIENDAS ADICIONALES



ADUs (por sus siglas en inglés) son muy a menudo conocidos como apartamentos de abuelitos, apartamentos de garaje, casas traseras o cuartos de suegra, que se encuentran en la misma parte de la casa principal.

LA CIUDAD DE DALLAS DEPARTAMENTO DE DESARROLLO Y CONSTRUCCIÓN SOSTENIBLE

Está organizando dos reuniones comunitarias virtuales...

aprenda sobre las unidades de vivienda adicionales (ADUs por sus siglas en inglés) - donde puede construir uno - háganos saber lo que piensa acerca de los ADUs (por sus siglas en inglés) en todos los vecindarios

El 6 de Octubre de 2020 - 6:00 to 7:30 pm

Haga clic en el siguiente enlace para asistir a la reunión
vía videoconferencia

<https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=ebe845f32e51f498c1d377665f8d9b6d8>

O vía teleconferencia llamando al (408) 418-9388

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O vía teleconferencia llamando al (408) 418-9388

Número de evento (código de acceso): 146 540 3958



PARA MÁS INFORMACIÓN POR FAVOR VISITE
https://dallascityhall.com/departments/sustainabledevelopment/planning/Pages/Accessory_Dwelling_Units.aspx

Erica Greene @ 214.671.7930



Partnering Together to Power Online Learning With Free Computers



Register for a chance at a free computer!

Through a shared commitment to enhance educational opportunities and to meet the critical needs of the communities they serve, TXU Energy and WFAA are proud to partner with Comp-U-Dopt and the City of Dallas to provide 250 computers to Dallas families with a student enrolled in elementary, middle, or high school. Learn how to register below!

To Qualify:

Families must have at least one elementary, middle, or high school student, reside within the City of Dallas, and be without access to a working computer at home. (Devices provided by the school should not be counted, as they are not owned by the family). The computers are completely free and yours to keep if you're selected.

To Participate:

Visit www.compudopt.org/dallas and complete the registration form. Comp-U-Dopt will send a text message to the phone number you entered if you are selected to receive a computer. Please note recipients will be randomly selected; not everyone who registers will receive a computer. Limit one per household.

Computer Distribution:

Families who are randomly selected will receive an access code to pick up your computer. Please look for a text message with available dates and times to pick up your computer.

Questions? Please send an email to info@compudopt.org or call 713-426-2330 for more information.

Communications, Outreach & Marketing
Media Requests
Sept. 15 – Sept. 21

Date Submitted: 9/15/2020

Topic: D Magazine/Nextdoor

Inquiry: <https://www.dmagazine.com/frontburner/2020/09/the-problem-with-politics-on-nextdoor-and-inside-city-hall/>

Submitted By: Catherine Cuellar

Media Entity: D Magazine

Date Submitted: 9/20/2020

Topic: Inside Texas Politics/Y'allitics

Inquiry: CM Bazaldua to discuss marijuana taping 9/18 and airing 9/20

Submitted By: Catherine Cuellar

Media Entity: Inside Texas Politics/Y'allitics

Date Submitted: 9/15/2020

Topic: WFAA - City Hall evacuated

Inquiry: Lourdes Vazquez with WFAA asked about an evacuation at City Hall. The City let her know that DFR's HazMat team is checking out a letter, with an unknown substance, that was opened by someone in City Hall. DFR later provided an update.

Submitted By: Roxana Rubio & Jason Evans (Dallas Fire-Rescue)

Media Entity: Lourdes Vazquez (WFAA)

Date Submitted: 9/18/2020

Topic: DMN - COVID-19 testing contract

Inquiry: Holly Hacker with DMN asked if the City has awarded a contract for requested bids on COVID-19 testing and the status of the City's contract with Honu. The City provided the following information: The contract has not yet been awarded as we are still working with Dr. Huang with Dallas County Health and Human Services for concurrence. The Honu contract is still paused.

Submitted By: Roxana Rubio (Office of Emergency Management)

Media Entity: Holly Hacker (DMN)

Date Submitted: 09/18/20

Topic: FOX 4 inquired about Arboretum capacity limit based on the Governor's announcement on Sept 17 regarding an increase in capacity limits for various venues. Terry Lendecker with the Arboretum responded with the following info: "While we have been given approval to increase the number of attendees allowed in to the garden to 75% capacity we have made the decision internally to remain at 50% and continue to monitor the garden. We feel with cooler weather and the opening of our Fall Festival, Autumn at the Arboretum, we will see higher attendance numbers coming closer to the 50% mark."

Submitted By: Demeshia Jackson (Park & Recreation)

Media Entity: Lori Brown (FOX 4)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: September 15th – 21st, 2020.

Tuesday, September 15th: **All the local news desks** – Can you please provide information on a white substance that was delivered to Dallas City Hall?

City Response - At 16:40, Dallas Fire-Rescue's Hazardous Materials (HazMat) Team was dispatched to a 911 call at Dallas City Hall, located at 1500 Marilla Street, after an employee opened an letter they believed to have an unknown substance in/on it.

The department will not be releasing any details about the letter. However, HazMat examined and ran tests on it, and found no trace of a substance of any kind; and it was therefore determined to be non-hazardous.

The employee who opened the letter was isolated, and checked out by DFR medics, but exhibited no signs of a hazardous exposure.

The letter has been transferred into the custody of law enforcement, and DFR is in the process of clearing the scene.

Wednesday, September 16th: **NBC 5 (Ken Kalthoff)** - On August 2nd there was a public safety briefing with DFR consultants that recommended hiring 30 civilian paramedics for peak hours. Chief Artis said he was working on another approach to peak hours. I am following up on this issues today.. I'm talking with Jim McDade who says the study was flawed and the recommendation extreme, but there is a need. Says \$1.5 million was cut for Fire OT in this new budget that could have paid for peak hour paramedics. Can I do a zoom today with Chief Artis?? What is the latest on this issue of peak hour ambulance service??

City Response - With the overall matter still being subject to budget deliberations, Chief Artis has declined to interview on the topic.

However, as I'm sure you've seen, Chief Artis did offer possible Workload, Performance and Resource Allocation and Deployment alternatives, in his Comments section, that you are more than welcome to reference in your story.

The story aired on Thursday, 9/17, at the following link:

<https://www.nbcdfw.com/news/local/dallas-paramedic-staffing-concerns/2445811/>

Saturday, September 19th: Dallas Morning News (Nic Garcia and Brooklynn Cooper) – As the result of an interview that the RIGHT Care team did with the DMN on August 11th, the followings story, questioning the continued involvement of police officers to behavioral health emergencies, was published:

<https://www.dallasnews.com/news/public-health/2020/09/18/dallas-plans-to-expand-right-care-program-for-mental-health-crises-should-police-still-be-involved/>

Sunday, September 20th: All local media outlets - What info can you share on the early morning 2 alarm fire at 7215 Holly Hill Dr?

City Response - On Sunday, September 20th, at 04:05, Dallas Fire-Rescue units were dispatched to a 911 call for a structure fire at the Holly Hill Townhomes, located at 7215 Holly Hill Drive, near the Vickery Meadow area of Dallas.

When firefighters arrived at the two-story townhome complex, they observed flames coming through the roof of one of the buildings. Thankfully, all residents had self-evacuated prior to DFR arrival; allowing first responders to focus their attention on fire suppression efforts. Attack teams moved in with handlines for an offensive fire attack, and despite the transmission of a second-alarm response, were able to knock it down in less than an hour.

There were no injuries reported as a result of the fire. Among the six townhomes in the building of origin, only residents from three of them (2 Adult Females and 1 Adult Male) required assistance from the American Red Cross.

Fire Investigators determined that the fire was incendiary in nature, and began when one of the residents, for unspecified reasons, admittedly ignited common combustibles inside of his townhome. After igniting the materials, he fled to a nearby convenient store where he called 911 and reportedly admitted to the act. The resident was arrested at the scene and will be charged with felony 1 arson.

Monday, September 21st: Sent the following information out to all the local media outlets:

Hearts are heavy today, as [Dallas Fire-Rescue](#) mourns the untimely, off-duty, passing of our Brother, Driver Engineer, Ceasar Rios. Ceasar had been with the department for nearly 10 years, and leaves behind friends and family who'll miss him dearly; including his Brother, Henry Rios, who also works for the department.

It goes without saying that this is a tragic loss for our department, especially for those who worked closest with him; but we can all rest assured that during his young life he blessed countless others while serving the citizen of the [City of Dallas - City Hall](#).

Let us keep his family, and each other, in our thoughts and prayers. And may we all find solace in knowing that Ceasar left this world while living out his life-long dream of providing #service to others.

The incident that led to his death is under investigation.

#ServiceFirst #GoneTooSoon #thoughtsandprayers #condolences #heavyhearts

<https://www.facebook.com/340809029275626/posts/3469128286443669/>

Note – Office Rios died in a traffic accident, while off-duty, in the State of Nebraska. DFR was notified about this his passing on Monday, September 21st, at approximately 2:00 a.m.

Monday, September 21st: Fox 4 (Allison Harris) and NBC 5 (Karen Ballesteros) – Are Dallas firefighters planning to deploy to South Texas?

City Response - Dallas Fire Rescue currently has 18 members deployed (on Sunday, September 20th) in support of Tropical Storm Beta. TXTF-2 has mobilized a Type 3 team and has 11 DFD members rostered. TXTF-1 has mobilized a boat squad consisting of 6 DFD members. One additional member has been deployed with TXTF-1 to supervise the boat squads. The members are staged in Victoria, Tx awaiting landfall. The storm is suspected to cause 5-8 inches of rain with local pockets of up to 10 inches. The team will stage in Victoria overnight and may move further east tomorrow.

Monday, September 21st: Sent the following out to all local media outlets –

As of September 18th, @DallasFireRes_q is reporting that a total of 135 #firefighters and civilian employees have tested positive for #COVID19. 124 have fully recovered and returned to work, and 18 are in #quarantine for on and off-duty exposures. @CityOfDallas #FlattenTheCurve

https://twitter.com/DallasFireRes_q/status/1308439350783475712?s=19