

# Memorandum



CITY OF DALLAS

DATE September 4, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Dockless Vehicle Program Update**

As previously communicated, the Department of Transportation has temporarily halted the dockless vehicle program to address public safety concerns, particularly in the Central Business District (CBD). The City Council Members representing the CBD have continued to express concerns about recent misuse of dockless scooters by users and more specifically, the documented use of scooters in and around criminal activity. In addition, Department of Transportation staff have been made aware of continued noncompliance from several of the operators as it relates to hours of operation and slow zones in certain segments of the CBD.

The Department of Transportation recommends this temporary change, beginning on Friday, September 4, 2020, after several investigative field visits and in consultation with the Dallas Police Department and the City Attorney's Office. In an emergency, it is within the Transportation Director's rights and responsibilities to pause the scooter program for public safety reasons without City Council action under the dockless vehicle ordinance, section 43-169.

During this re-evaluation period, discussions with community stakeholders will continue to take place to determine a way forward to allow the safe use of scooters again. This recommendation was not made lightly. City staff is committed to the implementation of multi-modal forms of transportation, while recognizing that public safety must take precedence.

Please feel free to contact me should you have any questions.

A handwritten signature in blue ink, appearing to read 'Majed Al-Ghafry'.

Majed Al-Ghafry, P.E.  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
Laila Aleqresh, Chief Innovation Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors